

Metaxá

HOTEL - HERAKLION

GUEST DIRECTORY

Welcome

Welcome to Metaxa Hotel – Heraklion. Our team is available 24/7 to ensure you have a comfortable and enjoyable stay.

Check-in & Check-out

Check-in is from 15:00 and check-out is until 11:00. Our reception operates 24 hours and can assist with requests such as late check-out, subject to availability.

Housekeeping

Daily housekeeping service is provided until 15:00. If you would like your room to be serviced at a specific time, please contact reception.

Food & Drink

Breakfast is served daily from 07:30 to 10:30 in Dante Restaurant. The restaurant operates until 00:30, offering also, a la carte brunch, lunch, and dinner. Room service is available upon request.

Brunch: 08:00 – 13:00 | **Lunch & Dinner :** 13:00 – 23:00 | **Coffee & Drinks:** 07:30 – 24:00

Services

Our team can assist with transfers, taxi bookings, car rental, parking information and concierge services.

Room Information

Complimentary Wi-Fi is available throughout the hotel (network: Metaxahotel). The password is provided at check-in.

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Policies

- The hotel is non-smoking.
- Guests are kindly requested to respect quiet hours
- Guests are kindly requested to use facilities responsibly.

Contact

You may contact reception by dialing 760. For external calls, dial 9 before the number.

Safety

In case of emergency, please contact reception.